

Food and Beverage Applicants only:

8. Food and/or Beverage Quality and Alignment:

The final concept and menu offer aligns with the agreed class of dining and strategies for the site.

9. Marketing and Customer Service:

The applicant demonstrates a willingness to undergo Harbour Trust marketing activities and promotional initiatives which will enhance the Sub Base Platypus visitor/tenant experience. In addition the applicant can demonstrate evidence of application of an effective customer service plan and appropriate methods of dealing with feedback.